

Who we are

CAI is a global services firm with over 9,000 associates worldwide and a yearly revenue of \$1.3 billion+. We have over 40 years of excellence in uniting talent and technology to power the possible for our clients, colleagues, and communities. As a privately held company, we have the freedom and focus to do what's right — whatever it takes.

30+

Years serving local governments

300+

State and local government clients

15

Year average tenure from our top 25 clients

Local governments are at the heart of vibrant, thriving communities. CAI understands the intricacies of local government business operations and the importance of seamless service delivery for both staff and residents.

Ranging from consulting and advisory services to resources in artificial intelligence, cybersecurity, enterprise service management, and workforce services, our expertise helps agencies and organizations of any size navigate their digital transformation journey.

Interested in learning more about our local government services?

Scan the QR code to connect with us!



Available cooperative contracts to get started

Sourcewell

NASPO ValuePoint

Texas DIR Contract Services

Virginia IT Contingent Labor MSP Contract

Local government services

Technology services

-  Data and Artificial Intelligence (AI)
-  Cybersecurity
-  Application Modernization
-  Cloud/Hybrid Cloud Solutions
-  Enterprise Application Support
-  **Enterprise Service Management**

-  Infrastructure
-  IT Service Management
-  Service Desk

Business services

-  Business Transformation and Modernization
-  Strategy and Consulting
-  Project Management Office
-  Business Process Outsourcing
-  ADA Website Compliance

Workforce services

-  Managed Service Provider (MSP) Programs
-  Contingent Workforce Solutions

From our client:

“[The] CAI project manager and project team were very thorough and proactive in all delivery aspects. The project was delivered on time and on budget without compromising the quality.”

Client success



CAI collaborated with the National Association of Counties (NACo) to guide local governments in adopting AI responsibly. Joining the AI Exploratory Committee, we helped develop the AI County Compass toolkit and sponsored regional forums to explore applications, risks, and benefits of AI in county services. We continue our commitment with NACo and local governments to further educate and explore other innovative technologies including cybersecurity, cloud, workforce services, and business transformation.

 **Contributed to the AI County Compass toolkit**

 **Presented 5 webinars on trending technologies**

 **Sponsored 4 regional AI forums**



CAI partnered with LMNTRIX to deliver an industry-leading, Gartner-recognized managed detection and response (MDR) solution to safeguard the critical infrastructure and data of a southern California sanitation district serving over 5 million people. **The solution proactively monitors threats, mitigates vulnerabilities, and provides incident response planning, significantly improving the district's cybersecurity posture.**

 **Quarterly leadership updates on trends and incidents**

 **180,000+ alerts detected and reviewed**

 **28 events were validated and actioned**



CAI partnered with an Illinois Transit Agency to improve its cybersecurity posture and safeguard operations spanning 6 counties. The team provided governance policy development, vulnerability assessments, remediation planning, and asset management processes, resulting in the **agency's first Incident Response Plan — praised by the Transportation Security Administration (TSA) for its detail and effectiveness.**

 **1st incident response plan developed**

 **Established vulnerability management process**

 **Established an asset management and tracking process**



CAI partnered with a California Water District serving 19 million people to implement ServiceNow® and transform their IT service management. Through improved workflows, enhanced security, and increased operational visibility, CAI reduced service ticket response times, optimized processes, and delivered a seamless digital experience. **The successful implementation earned a perfect 5/5 customer service rating.**

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About CAI

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Our tailor-made solutions create lasting results across the public and commercial sectors, and we are trailblazers in bringing neurodiversity to the enterprise.

Learn how CAI powers the possible at www.cai.io