CAI® We **power** the **possible**™

Transforming government experiences for citizens and staff

Our practice modernizes agency processes and technology to exceed expectations for service delivery.

A true transformation project impacts all facets of an organization. Leading a coordinated effort between traditionally siloed departments requires experience and effective leadership. To succeed, choosing the right partner is critical.

Leveraging our experience and track record, we've recorded our best transformation project practices and lessons learned to create a model that can be applied to any government agency.

CAI has 40+ years solving government technology and talent challenges

300+
State and local government clients

15+ years
Top 25 client's average number of years partnering with us

Over $1B
In public sector business

3-Stage transformation model

Stage 1
Before transformation

Business objective
Develop a strategic blueprint that lays out the path for transformation. This blueprint should align with the agency's mission and service commitments to the public.

Stage 2
During transformation

Business objective
Ensure that the transformation blueprint is executed effectively and is beginning to yield the intended benefits, such as improved service delivery, increased efficiency, and enhanced security.

Stage 3
After transformation

Business objective
Solidify the gains from the transformation project and ensure that the agency continues to evolve and improve over time.

End-to-end transformational services

Portfolio management
Centralizes management of enterprise-wide programs/projects ensuring on-time and on-budget service delivery.

Business architecture
Serves as a bridge between business strategy and execution, helping to ensure that an organization's resources are being used effectively to achieve its goals.

Legacy application support and modernization
Frees up agency resources to focus on strategic transformation projects and includes knowledge capture.

Comprehensive artificial intelligence (AI) solutions
Delivers human-centered privacy-conscious AI technologies that streamline operations, foster innovation, and empower the public sector to achieve transformative outcomes.

Organizational change management
Leads all readiness activities and communications to make sure agency staff comply and adopt new process changes.

Data transformation and migration
Enhances data quality and reliability through meticulous clean-up, validation, and transformation processes to improve data usability.

Supplemental IT and business staffing
Supports agency workforce by staffing day-to-day operations so resources can dedicate time towards transformation.

RFP and contract development and review
Execute a proven approach to create a modernization RFP, contract, and SOW, leveraging an existing toolbox of work products and processes.

Project and vendor management
Application of project management processes, methods, skills, knowledge, experience, tools, and techniques to deliver projects.

Independent verification and validation
Serves as an unbiased, independent party to report on vendor performance and project risks enhancing transparency.

Quality assurance and testing
Includes benchmark testing, stress and load testing, system and integration testing, and user acceptance testing.

About CAI

CAI is a global services firm with over 9,000 associates worldwide and a yearly revenue of $1.3 billion+. We have over 40 years of excellence in uniting talent and technology to power the possible for our clients, colleagues, and communities. As a privately held company, we have the freedom and focus to do what's right — whatever it takes.

Our tailor-made solutions create lasting results across the public and commercial sectors, and we are trailblazers in bringing neurodiversity to the enterprise.

Learn how CAI powers the possible at www.cai.io

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