CAI® We power the possible™

Go Live
November 2026

Coming soon

NEW CAI Supplier Portal

One place to register, enroll, and remain compliant

As part of our continued commitment to our suppliers and clients, we are launching a new Supplier Portal in **November** to give suppliers an enhanced experience managing their participation and compliance in our programs.

About the new portal

One unified hub
Manage registration, compliance activities, and program participation in a single place, with direct chat access to CAI support when you need it.

Self-service capabilities
Maintain your contacts, update your information, and address compliance requirements directly with increased visibility into status.

Real-time program updates
Receive timely notifications on open tasks, new program enrollments, and compliance requests so you always know what needs your attention.

Go-live timing

November
Launch communication
All suppliers must register in the new portal and re-enroll in all active programs. The launch communication will contain the new CAI Supplier Portal link.

Within 60 days
Complete transition
Establish your profile, execute the new master service agreement (supplier agreement), and enroll in your active programs. Be prompt if you are enrolled in multiple programs.

Post 60 days
Engagement suspension
Suppliers must be successfully registered and re-enrolled within 60 days of launch to remain active in programs.

What you'll need to do

As part of this transition, all suppliers *must* register in the new CAI Supplier Portal and re-enroll in all applicable programs starting in November.

1. **Register your organization profile**
2. **Execute the new supplier agreement**
3. **Enroll in each program where your organization participates**

Select programs will have an enrollment fee at the time of enrollment, which is available on our program webpages and in program-specific correspondence.

What you can do now

To help your organization prepare, please visit our CAI program webpages with new content on the CAI Supplier Portal transition. Our webpages include:

- ✓ Supplier Portal transition updates and key dates
- ✓ Supplier registration guidance
- ✓ Program-specific criteria for participation
- ✓ New supplier agreement and program-specific addendums
- ✓ Frequently asked questions

We encourage you to assemble your criteria for participation in advance of this transition. This includes, but is not limited to, your organization's W-9, certificate of insurance(s), and applicable state registrations.

We appreciate your partnership and look forward to supporting a smooth transition to the new CAI Supplier portal.

Questions?
Contact supplier management directly at SM.PortalHelp@cai.io.

About CAI
CAI is a global services firm with over 9,000 associates worldwide and a yearly revenue of $1.3 billion+. We have over 40 years of excellence in uniting talent and technology to power the possible for our clients, colleagues, and communities. As a privately held company, we have the freedom and focus to do what's right — whatever it takes. Our tailor-made solutions create lasting results across the public and commercial sectors, and we are trailblazers in bringing neurodiversity to the enterprise.

Learn how CAI powers the possible at www.cai.io

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